Activating your GoToMeeting Account

Purpose & Outcomes:
This document is intended to assist students with activating their GoToMeeting accounts.

About:
GoToMeeting is Duquesne's safe, secure, and private web conferencing system. Students can now host an unlimited number of sessions with up to five other attendees.

Using its audio, video, and screen sharing capabilities, GoToMeeting meets a wide variety of collaboration needs such as meetings, video calls with friends and family, group work, and digital office hours with your instructors.

GoToMeeting works on PCs, Macs, tablets, and smart phones. The GoToMeeting app is available in the iOS App and Google Play stores.

For more information and links to training videos, help documents, and frequently asked questions, visit http://duq.edu/gotomeeting.

Instructions:
If you received a welcome email from Citrix Online (customerservice@citrixonline.com), follow the instructions to create your account password. If you didn’t receive or cannot find this email, follow the steps below:

2. Type your Duquesne email address into the Enter your email address field.
3. Click Send an email to have a password reset link sent to your Duquesne email account.
4. Follow the instructions in the email you receive to reset your password.

After resetting your password, you will be able to access GoToMeeting using your Duquesne email address and your newly set password.